



## ***Bickering-Biting-Clashing-Colliding Just Another Day at the Office***

### **Surviving and Thriving in Today's Multigenerational Workplace**

#### Description:

This workshop takes an in-depth look at the assets and liabilities, views on leadership, technical competence, and values of the four generations that comprise today's workplace. Ideas and suggestions for communication and leadership techniques will be covered. This information offers managers, owners and human resources personnel the opportunity to develop and implement effective strategies to understand workplace discord. They will also learn how to improve employee relations and implement conflict management strategies from a multigenerational perspective.



#### Features and Benefits:

- Define the four generations that comprise today's workplace and the unique demographics of your employee base
- Develop an understanding and appreciation of generational differences and strengths
- Learn why managers may need to change their way of thinking, communicating, and interacting with these diverse personalities
- Discover how to bring all employees into the mix by accepting them for their abilities – not their appearance
- Establish criteria for effective communication that makes a cohesive work environment, and learn the necessary skills that lead to success

The session allows time for questions and answers, bringing a more company-specific focus to the material. Participant involvement is encouraged. If presented in a 2 or 3 hour format, materials for a break out session are included.

Participants will take away materials for future reference, a fun quiz to play with their co-workers and family, and a new perspective on this multigenerational world in which we live.

The package contains:

- PowerPoint presentation with speaker's notes (on CD)
- "What Did You Learn?" PowerPoint game to close the session (on CD)
- Breakout session materials and rules (on CD, plus one printed copy)
- Facilitator Guide
  - Speaker's notes
  - Tips for facilitating a successful workshop
- Participant Materials (on CD, plus one printed copy)
  - Spreadsheet defining the generations and their characteristics
  - Discussion worksheets
  - Tip sheet for navigating our multigenerational world
  - A generational trivia quiz to play with co-workers, family and friends
- One copy of Linda Thompson's book, *Every Generation Needs a New Revolution*

"Linda's presentation of *Just Another Day at the Office* and the content was fantastic and the sociology was interesting. This session was very informative. Just knowing what Linda knows will make everyone better leaders."

– Michael R., Arizona State University presentation attendee

***Life Path Solutions, Inc.***

2487 S. Gilbert Rd., #106, Gilbert, AZ 84295-2802

www.LifePathSolutions.biz

480-899-8647

Linda@LifePathSolutions.biz